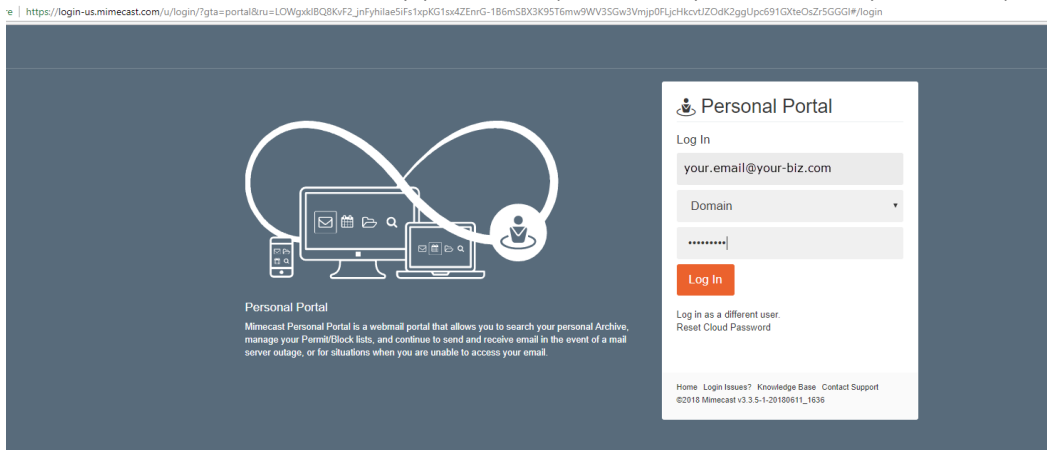


Multifactor Authentication Mimecast

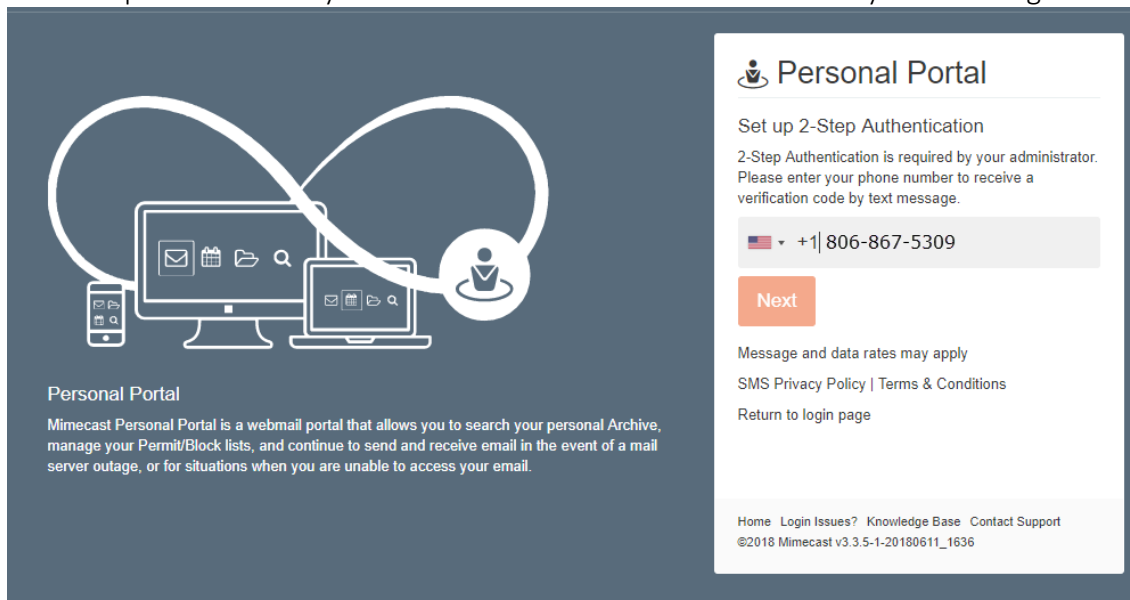
If 2-Step Authentication is enabled, logging in to Mimecast requires an additional step. You'll enter your email address, choose between a Mimecast cloud or domain password, and enter your password as normal. However, once that is completed successfully, you'll be asked for a verification code.

You will receive this code by text message.

1. Go to login.mimecast.com
2. Enter email and active directory password (this is the password for your email)



3. Enter the phone number you wish to receive the verification code by text message.



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4. Enter verification code from text message. Press Verify.

Personal Portal

We've sent a verification code by text message to the phone number ending with **51.

22674028|

Verify

Your code is valid for 15 minutes. If it has expired or you didn't receive it, you can [request a new code](#).

Message and data rates may apply

[SMS Privacy Policy](#) | [Terms & Conditions](#)

[Return to login page](#)

Home [Login Issues?](#) [Knowledge Base](#) [Contact Support](#)
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Lost / Stolen Devices

If the device you've used to set up an authenticator application with Mimecast is lost or stolen, contact your IT department as soon as possible. They'll be able to force a re-registration for you.

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